

Connected Care

Recognizing that people rely upon us 24/7, our Emergency Response Center is built with the most advanced infrastructure of equipment to optimize response time and improve service reliability.

If you cannot speak or be heard, our Emergency Response Center knows who you are and who to contact.

When you enroll, a personalized file is created in our HIPAA compliant, secure database containing all critical information. This information is immediately displayed so that a trained operator can respond quickly to assist you.



Help can always be accessed by pressing your personal activator.



The two-way voice console dials the 24-hour Emergency Response Center. Emergency Response Center operator speaks with you over the console to decide upon proper action.



Emergency Response Center operator coordinates the appropriate responder - emergency services, caregiver, family member, or neighbor.

Independence Solution

Personal Emergency Response Systems



MAKE THE RIGHT CHOICE

- Lifetime Warranty
- No Long-Term Contract
- Cancel at Any Time Without Penalty

Live a more fulfilling life at home



Personal Emergency Response Systems

Solutions for a Connected Life

The Heart of Connected Care®
The Heart of Connected Care is a Registered Trademark of Tunstall.



1.800.286.2622
americas.tunstall.com



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Independence Solutions

Personal Emergency Response Systems



The Vi+

The Vi+ is our most technologically advanced Personal Emergency Response System. The Vi+ incorporates crisp, clear, two-way voice communication, and reliable connectivity that works over traditional, digital, and VoIP phone connections. The Vi+ has an integral ambient temperature sensor which will alert Tunstall's Emergency Response Center (ERC) if an unsafe high or low temperature is detected.



The CEL

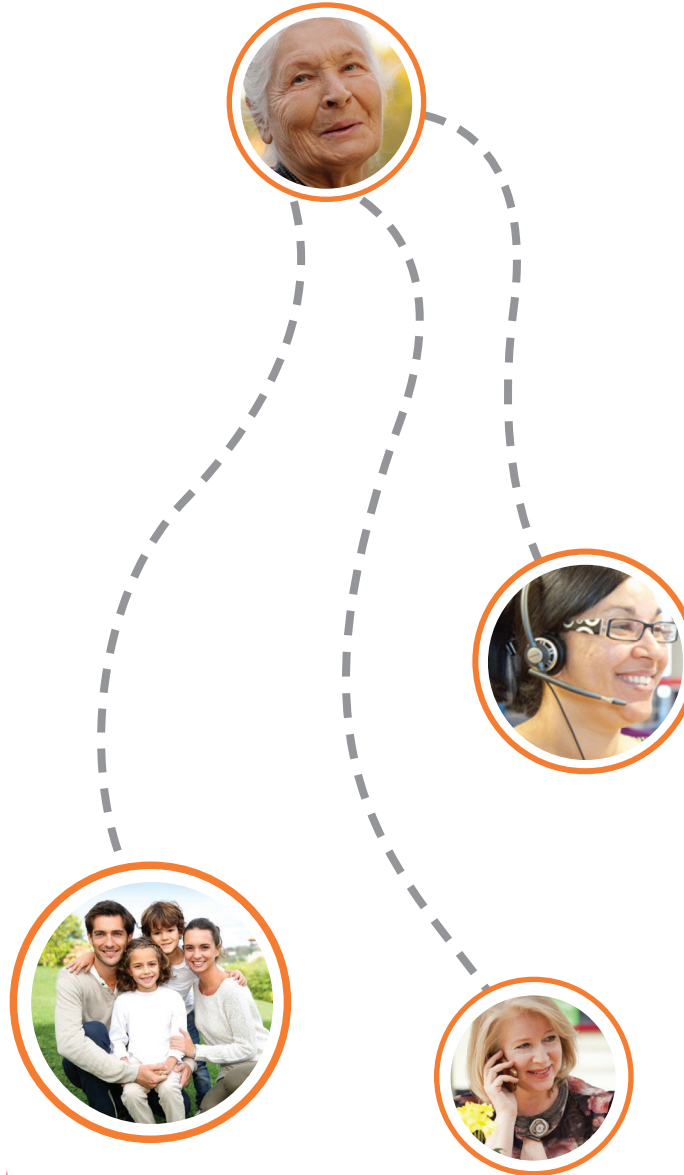
The CEL is a Personal Emergency Response System which utilizes a cellular network to communicate with our Emergency Response Center.* A landline or traditional phone service is not required.



The iVi

The iVi Intelligent Pendant with fall detection works with Vi+, or CEL Personal Emergency Response Systems, replacing the standard personal activator. The iVi features a standard help button, with automatic fall detection technology.**

We connect you to the people who care, when you need it most.



The Connected Life from Tunstall

When seconds count, a Personal Emergency Response System can make a vital difference. According to the New England Journal of Medicine, getting help within one hour after a fall improves survival rate by more than 90%.

- 24/7/365 Emergency Response Centers
- Over 50 years experience in remote care and safety monitoring
- Two US-based Emergency Response Centers
- Over three million subscribers monitored worldwide
- Notification to emergency responders, caregivers, and/or family
- 140 languages available at our Response Centers
- Highly trained and qualified Emergency Response Center Operators
- Providing peace of mind for those in need

*The CEL requires a satisfactory GSM cellular network connection to operate as intended. Coverage may not be available in all areas and may change after system activation due to a number of factors.

**Fall detection feature may not detect 100% of falls. If able, users should always press their help button when they need help.

