

CEL

Independence Solution

Tunstall

SOLUTION SHEET

What is it?

The Tunstall CEL is a Personal Emergency Response System which utilizes a cellular network to communicate with our Emergency Response Center (ERC). A landline or traditional phone service is not required. The CEL system includes a two-way voice base console and one personal activator which can be worn as a lanyard, wristband, or belt clip.

How does it work?

Subscribers call for help by pressing the button on their personal activator or CEL console. The call is sent to our 24-hour ERC where trained operators can access call details (subscriber's name, address, and relevant information) that are displayed on their screen.

Our ERC operator communicates with the subscriber through the CEL console's loudspeaker and microphone to determine the nature of the call and the appropriate course of action.

The Tunstall CEL is also compatible with the Tunstall iVi Intelligent Pendant with fall detection, Smoke Detector, and Flood Detector.



Who is it for?

A wide variety of subscribers can benefit from the CEL's state-of-the-art technology, including people who:

- Have been discharged from the hospital and require additional support and assistance at home
- Are of any age living alone
- Are older or have limited mobility
- Are subject to domestic violence or harassment
- Have household security issues or are living in fear of crime
- Are caring for someone in their home
- Have long-term conditions such as dementia, heart disease, or COPD, etc.
- Have mental, physical, or sensory impairments

The CEL offers family, caregivers, and friends the reassurance that their loved ones can use their personal activator to easily call for help whenever they need it in and around their home.



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Key Features

- Operates on a cellular network*
- SIM and cell service managed by Tunstall
- Programmable “non-emergency” 2nd button on console
- Audible announcements available in English or Spanish
- 30 hour back-up battery
- Integrated loud speaker & microphone
- Professional Emergency Response Centers
- Supports multiple personal activators
- Compatible with iVi Intelligent Pendant with fall detection**
- FDA registered and ETL listed

Benefits

- No need for land-line
- Subscriber does not need to be concerned with cellular contracts
- For easy access to a triage or concierge service
- Subscriber is informed of the call progress and status
- Provides reassurance in the event of a power outage
- Enables two-way voice communication between subscriber and Emergency Call Center Operator
- Available 24/7, 365
- Allows multiple subscribers to use a single console unit
- Automatically generates a call for assistance if a fall is detected
- Tunstall is FDA registered, complies with all medical device regulations, and is ETL listed to conform with UL 1635 and UL 1637 product safety standards.

Personal Activator

- Multiple wearing options
- 390ft activator range
- Water resistant (IP67)
- Necklace or bracelet (belt clip may be ordered separately)
- Range suitable for typical dwellings/homes
- Can be worn in shower or bath

Specifications

- | | |
|-----------------------------|--|
| • Part(s) for this solution | • CEL (56004/580) (56004/578)
Activator(s): Amie (63604/22) or iVi (66004/09) |
| • Dimensions | • 7.68” x 8.47” x 1.4” (WxLxD) |
| • Weight | • 2.5 lb |
| • Battery | • 30 hour back-up battery |
| • Installation Requirements | • AC power outlet
AT&T 3G cellular coverage* |
| • Options | • T-Mobile or AT&T network options* |
| • Maintenance Requirements | • Periodic testing |

For additional information please call

1.800.286.2622

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*The CEL requires a satisfactory GSM cellular network connection to operate as intended. Coverage may not be available in all areas and may change after system activation due to a number of factors.
**Fall detection feature does not detect 100% of falls. If able, users should always press their help button when they need help.