

Giving you the independence and confidence to remain where you want to be... at home.



Vi+
Console and
Personal Activator

Key Features

- Proprietary Tunstall technology allows the system to work over traditional, digital, and VoIP phone connections
- Attractive, sleek design
- Audio messages available in English or Spanish
- Illuminated help button
- 30 hour back-up battery
- Two-way voice communication between subscriber and Emergency Call Center Operator
- Supports multiple personal activators
- Compatible with iVi Intelligent Pendant with fall detection*
- Tunstall is FDA registered, complies with all medical device regulations, and is ETL listed to conform with UL 1635 and UL 1637 product safety standards.
- Compact lightweight activator design; can be worn as a pendant, bracelet, or belt clip
- 390ft activator range
- Water resistant personal activator designed to be worn in shower or bath
- Compatible with Tunstall Flood Detector and Tunstall Smoke Detector

*Fall detection feature does not detect 100% of falls. If able, users should always press their help button when they need help.

Independence Solution

Vi+ Home-Based Personal
Emergency Response System



MAKE THE RIGHT CHOICE

- Lifetime Warranty
- No Long-Term Contract
- Cancel at Any Time Without Penalty

Live a more fulfilling
life at home

VOICECARE[®]
always there



Vi+
Home-Based
Personal
Emergency
Response System

The Heart of Connected Care[®]

The Heart of Connected Care is a Registered Trademark of Tunstall.



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The Tunstall Vi+ is our most technologically advanced Personal Emergency Response System. The Vi+ system includes a two-way voice base console and one personal activator which can be worn as a lanyard, wristband, or belt clip.

The Vi+ has an integral ambient temperature sensor which will alert Tunstall's Emergency Response Center (ERC) if an unsafe high or low temperature is detected.

Subscribers call for help by pressing the button on their personal activator or Vi+ console. The call is sent to the 24-hour Emergency Response Center. The Emergency Response Center operator communicates with the subscriber through the Vi+ console's loudspeaker and microphone to determine the nature of the call and the appropriate course of action.

If an unsafe temperature (above 89°F or below 50°F) is detected in the room, the unit will automatically signal the ERC.

When seconds count, the Vi+ Medical Alert can make a vital difference. According to the New England Journal of Medicine, getting help within one hour after a fall improves survival rate by more than 90%.



Connected and Protected

Recognizing that people rely upon us 24/7, our Emergency Response Center is built with the most advanced infrastructure of equipment to optimize response time and improve service reliability.

If you cannot speak or be heard, our Emergency Response Center knows who you are and who to contact.

When you enroll, a personalized file is created in our HIPAA compliant, secure database containing all critical information. This information is immediately displayed so that a trained operator can respond quickly to assist you.

- 24/7/365 Emergency Response Centers
- Over 50 years experience in remote care and safety monitoring
- Two US-based Emergency Response Centers
- Over three million subscribers monitored worldwide
- Notification to emergency responders, caregivers, and/or family
- 140 languages available at our Emergency Response Centers
- Highly trained and qualified Emergency Response Center operators
- Providing peace of mind for those in need



When you need help, press the personal activator.



The two-way voice console dials the 24-hour Emergency Response Center. Emergency Response Center operator speaks with you over the console to decide on proper action.



Emergency Response Center operator coordinates the appropriate responder - emergency services, caregiver, family member, or neighbor.